Need Help with Feedback?

> *"After this course, I no longer miss an opportunity to provide feedback…positive or constructive. I've overcome my fear of feedback."*

Learning to Master Feedback

The Opportunity:

Feedback is a workplace power tool, and whether you are leading a team, working as a team member or running a business, it's essential to develop the skills to deliver feedback effectively and comfortably.

Managers and other professionals who develop the comfort and confidence to wield this tool for constructive and positive feedback are capable of having a profound impact on performance, morale and even loyalty.

The Problem(s):

Too many managers and supervisors avoid delivering feedback, especially the constructive kind, out of fear of upsetting people or worries about reprisal. Others deliver feedback, but they do it in a way that muddles the message and confuses the receiver. If the manager isn't giving feedback or giving feedback in a manner that is less than effective, everyone loses: the firm, the manager and the employee.

About this Program:

Learning to Master Feedback is an on-demand professional development program designed to help you overcome fears, eliminate bad feedback habits and learn to deliver feedback that promotes growth and high performance.

In addition to the online and on demand training content, all participants gain access to supplemental materials, including assessment tools, practice cases and e-mail access to the course creator during their program subscription period.

Ideal For:

- Any manager, supervisor or leader who is interested in developing or strengthening feedback skills.
- First-time supervisors as part of their advance or early development training
- Experienced managers seeking to refresh their skills

**Course Pricing: $59
Group Pricing Available**

Program Includes:

- 4-On-demand training modules
- Action Guide with developmental activities and best practices reminders.
- Feedback planning worksheet
- Practice Cases
- "My Feedback Practices" survey for you to use with your team.
- e-mail access to the course creator

Learning Objectives:

- Gain an understanding of the power of effective constructive and positive feedback to fuel high performance.
- Learn the 6 Components required for every feedback discussion.
- Learn how to apply the 6 Components with a specific process for planning and delivering feedback discussions.
- Learn how to plan and deliver an effective opening sentence for even the most difficult of topics.
- Gain insights and ideas for avoiding the common Feedback Tripping points that derail many leaders.

www.artpetty.com/professional-development

For information, email programs@artpettygroup.com or call 847.612.8420